

Lincoln Protect™

# Lincoln Maintenance Protection Plan

THE SMART CHOICE



THE LINCOLN  
MOTOR COMPANY



## The Lincoln Pledge

A COLLECTIVE PROMISE TO BE THERE  
FOR YOU AND YOUR LINCOLN

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From our trusted Service Advisors to expert Technicians to the voice on the other end of the line should you call – we'll be there for you and your Lincoln whenever, if ever you need us.



# Lincoln Protect

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Lincoln service from trained Technicians using Lincoln-approved parts for superior fit, finish and performance

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The only plan 100% backed by The Lincoln Motor Company

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Exclusively honoured at Lincoln Dealers across Canada and the U.S.

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Flexible payment options – plan costs may be included in your finance contract

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Transferable benefits\* may increase vehicle resale or lease-end value

\*Transfer fee may apply.

# What Does the Lincoln Maintenance Protection Plan Cover?

## Scheduled Maintenance

### Basic

LMPP covers the following basic scheduled maintenance items based on either time or distance requirements, up to the maximum visits specified in your plan.

- Change engine oil and replace filter\*\*
- Inspect and Rotate tires
- Multi-point inspection

### Plus 6 Wear Items

LMPP includes coverage of the following wear items – when required – due to normal wear or defect:

- Brake pads and linings
- Brake rotors
- Shock absorbers
- Spark plugs
- Wiper blades
- Engine belts, coolant hoses/clamps/hose seals

### Multi-Point Inspection

In addition to your plan coverage, our trained Technicians will perform a multi-point inspection at each service visit<sup>5</sup>:

- Check fluid levels and fill:
  - Transmission (if equipped with a dipstick)
  - Brake reservoir
  - Power steering
  - Coolant recovery reservoir
  - Window washer

### Additional

LMPP covers Lincoln-recommended additional scheduled maintenance as outlined in your vehicle's Owner's Manual<sup>†</sup>, up to the maximum visits specified in your plan.

- Change transmission fluid
- Replace fuel filter
- Replace engine air filter
- Change engine coolant
- Replace spark plugs
- Replace PCV valve
- If equipped, change transfer case fluid
- If equipped, inspect and lubricate AWD front axle shaft u-joints
- If equipped, lubricate AWD front hub needle bearings
- If equipped, lubricate 4x2 front wheel bearings, replace grease seals and adjust bearings



- Check the following systems/components:
  - Operation of horn, interior lights, exterior lamps, turn signals, and hazard and brake lights
  - Windshield washer spray, wiper operation and wiper blades
  - Windshield for cracks, chips and pitting
  - Radiator, heater and air conditioning lines for leaks and damage
  - Engine air filter
  - Oil and fluid leaks
  - Exhaust system (leaks, damage, loose parts)
  - Steering and steering linkages
  - Shocks/struts and other suspension components for leaks and/or damage
  - Accessory drive belt(s)
  - Clutch operation (if equipped)
  - Tires for wear and proper air pressure

<sup>†</sup>See Owner's Manual for complete details. Based on the applicable Operating Conditions. <sup>\*\*</sup>Synthetic Oil - Must purchase Synthetic Oil Coverage option in order to receive reimbursement for synthetic oil replacement. <sup>5</sup>Any required repairs identified as part of the multi-point inspection may not be covered by the plan.

# Plan Benefits

- \$0 deductible
- Optional first-day rental coverage, which provides rental vehicle reimbursement on covered maintenance for up to \$45/day for up to two days
- Optional synthetic oil upgrade – provides coverage of synthetic oil replacement
- Transferability\* to future owners

## Upgrade Your Ownership Experience

There are a number of time and distance options available. The chart below lists the maximum number of covered service visits for each plan period and maintenance interval.

AVAILABLE PLANS		LINCOLN VEHICLES Maintenance Intervals		
Time and Distance Selection		Special Operating Conditions 8,000 km	Normal Operating Conditions 12,000 km	Normal Operating Conditions 16,000 km
8 years	200,000 km	25	18	12
	150,000 km	19	16	9
7 years	200,000 km	25	16	12
	150,000 km	18	14	9
	100,000 km	14	14	7
6 years	200,000 km	25	16	12
	120,000 km	15	12	7
	100,000 km	12	12	6
5 years	150,000 km	18	12	9
	100,000 km	12	10	6
	80,000 km	10	10	5
	120,000 km	15	10	7
4 years	100,000 km	12	8	6
	80,000 km	10	8	5
	60,000 km	8	8	4
	75,000 km	9	6	4
3 years	60,000 km	7	6	3
	50,000 km	6	4	3
2 years	40,000 km	5	4	2

Should you exceed the maximum number of service visits prior to the plan expiry, you can still enjoy peace of mind coverage for the 6 wear items during your plan coverage period.

Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations are calculated from the Warranty Start Date and zero kilometres.

The maintenance services covered by an LMPP are based on the scheduled maintenance services listed in your Owner's Manual. The 6 month/8,000 kilometre maintenance interval is serviced according to Special Operating Conditions as outlined in your Owner's Manual. Commercial FMPPs include a fixed service maintenance interval of 6 months/8,000 kilometres. All other maintenance intervals are serviced according to Normal Operating Conditions as outlined in your Owner's Manual.

- There is a maximum number of covered maintenance services visits allowed based on the time and distance interval of the selected plan. Depending on the time or distance maintenance intervals actually followed, the number of service visits received may not necessarily reflect the maximum number of service visits available. While maintenance services can be completed at any time during the plan coverage, Lincoln recommends that the scheduled maintenance, as outlined in your vehicle's Owner's Manual, be followed. Replacement of synthetic oil is not covered by LMPP unless optional synthetic oil coverage is purchased.

\*Transfer fee may apply.



Lincoln Protect™

# Enhance Your Coverage

By complementing your Lincoln Maintenance Protection Plan with a Lincoln Protect PremiumCARE Plan, you benefit from our most comprehensive Lincoln extended service plan with additional coverage of 1,000+ vehicle components.

Ask your Dealer for full details.



VEHICLE MAKE \_\_\_\_\_ MODEL \_\_\_\_\_

YEAR \_\_\_\_\_

NEW

DATE OF PURCHASE \_\_\_\_ / \_\_\_\_ / \_\_\_\_ ODOMETER \_\_\_\_\_

TIME/DISTANCE \_\_\_\_\_ PRICE \$ \_\_\_\_\_

This brochure is only intended to provide limited general information about Lincoln LMPP/ Lincoln Protect as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Lincoln Dealer for full plan details. Illustrations used in the brochure are for graphic representation only. See your Lincoln Dealer or your Owner's Manual for complete details regarding required scheduled maintenance. The Lincoln Motor Company is a registered business name of Ford Motor Company of Canada, Limited. All Lincoln Protect plans are backed by The Lincoln Motor Company.



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