Lincoln Protect[™]

PremiumCARE Extended service plan



THE LINCOLN MOTOR COMPANY



PremiumCARE

IT STARTS WITH A CHOICE – YOUR CHOICE TO INVEST IN A LINCOLN VEHICLE

Whether you purchase or lease, protect your investment with PremiumCARE.

Experience the exceptional advantages of PremiumCARE:

Comprehensive Coverage

 Parts and labour coverage for over 1,000 vehicle components to help shield you from the cost of unexpected repairs

First-Day Rental Vehicle Benefits

- Rental vehicle reimbursement of \$45/day (maximum) for up to 10 days on a covered repair
- Optional Rental Plus![‡] upgrades benefits to \$75/day (maximum) for up to 10 days

Roadside Assistance⁺

 Covers towing, flat tire change, trip planning, emergency travel expense reimbursement, battery boost (excluding electric batteries), winch out, lockout assistance, fuel delivery

Choose Your Deductible

• Adjust the standard \$100 deductible to \$0 (new plans only), \$50, \$200 or a "disappearing" deductible

[‡]New plans only.

Extends complimentary Roadside Assistance coverage beyond Warranty Roadside Coverage when plan time/distance exceeds Warranty Roadside Coverage period.

Lincoln Protect

Lincoln service from trained Technicians using Lincoln-approved parts for superior fit, finish and performance

The only plan 100% backed by The Lincoln Motor Company

Service at all Ford and Lincoln Dealers in Canada and the U.S.

Flexible payment options – plan costs may be included in your finance contract

Transferable benefits* may increase vehicle resale or lease-end value

A simplified ownership experience for your peace of mind

*Transfer fee may apply.

Customize Your Coverage

Upgrade to PremiumCARE Plus!

The easiest choice for the ultimate plan:

- First-day rental vehicle benefits increased to a maximum of \$75/day for up to 10 days
- \$0 deductible
- Coverage of all light bulbs, lamps and headlamps, including LED and HID

PremiumCARE Plus! is available in thirteen popular time and distance options.

TIME AND DISTANCE SELECTION				
TIME	DISTANCE			
8 years	200,000 km			
8 years	80,000 km			
7 years	150,000 km			
7 years	80,000 km			
6 years	120,000 km			
6 years	100,000 km			
6 years	80,000 km			
5 years	150,000 km			
5 years	120,000 km			
5 years	100,000 km			
5 years	80,000 km			
4 years	100,000 km			
4 years	80,000 km			

Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations are calculated from the Warranty Start Date and zero kilometres. Coverage begins at the expiration of the Basic Coverage of the New Vehicle Limited Warranty (if applicable).

Enjoy the Ultimate Ownership Experience

Pair PremiumCARE with a Lincoln Maintenance Protection Plan for complete peace of mind protection.

The exceptional advantages of PremiumCARE combined with:

- All required scheduled maintenance (as outlined in your Owner's Manual)
- Coverage of 6 common wear items not included with PremiumCARE

Ask your Dealer for full details.

PremiumCARE

All Internal Lubricated Parts Cylinder Block Cylinder Heads Engine Mounts Flywheel Flywheel Ring Gear Fuel Tank and Metal Lines Gas Fuel Injectors and Metal Fuel Lines Harmonic Balancer and Bolt Ignition Coil and Ignition Module (Electric) Manifold (Exhaust and Intake) Manifold and Bolts Oil Pan Oil Pump PCM Module Powertrain Control, Sensors & Actuator Radiator and Fan (Clutch or Motor) Seals and Gaskets Thermostat Thermostat Housing Timing Chain Cover Timing Chain (Gears or Belt) Turbocharger/Supercharger Unit (Factory Installed) Valve Covers Variable Camshaft Timing (VCT) Phasers Water Pump TRANSMISSION All Internal Parts **Release Hubs & Bearings** Seals and Gaskets **Torque Converter**

Transfer Case (Including All

Transmission Control Module

Internal Parts)

Transmission Case

Transmission Linkage

Transmission Mounts

REAR-WHEEL-DRIVE AXLE Axle Shafts Bearings (Front & Rear) Drive Axle Housing and Front Axle Housing for AWD (Including All Internal Parts) Driveshaft Seals and Gaskets Universal and Constant Velocity Joints FRONT-WHEEL-DRIVE AXLE Axles, Seals and Gaskets Bearings (Front & Rear) Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts) Hubs, Automatic Front Locking

(Four-Wheel Drive) Locking Rings (Four-Wheel Drive) Seals and Gaskets

Universal and Constant Velocity Joints BRAKES ABS Hydraulic Control Unit Anti-Lock Brake Module and Sensors **Backing Plates** Brake Booster (Power) Calipers Combination Valve Metal Lines and Fittings Parking Brake Linkage

Master Cylinder and Cables Retainers and Clips Self-Adjusters Shaft (Brake Pedal) Springs Wheel Cylinders

Control Valve **Electronic Power** Assisted Steering Idler Arm Pulley Assembly Seals and Gaskets Steering Column Manual and Power Steering Shaft

STEERING

Underbody Steering Linkages and Couplings FRONT AND REAR

(Factory Installed) Spindle and Springs Stabilizer Bar

MacPherson Struts Spindle Supports Tie Rods

Column Lock (Tilt Wheel) Cooler and Metal Lines Power Steering Pump/Electric Power Steering Actuator Steering Gear Housing, (Including All Internal Parts)

SUSPENSION Auto-Levelling Suspension System Voltage Regulator

Ball Joints (Upper and Lower) Control Arms (Upper and Lower) Control Arm Shafts and Bushings Kingpins and Bushings Linkage and Bushings Roll Stability Control

Alternator AWD/4WD System Charge and Volt Gauges Clock (Electric) Driver's Seat Position Sensor **Electronic Ignition Module** Fuel Pump Heated Backglass (Electrical Only -Not Glass Damage or Breakage) Ianition Lock & Switch Intelligent 4WD Systems Power Mirrors (Not Glass Damage or Breakage) Power Running Boards Radiator Fan Relay Rear Window Power Sunshade Speedometer/Odometer (Electrical and Mechanical) Starter Motor Starter Motor Solenoid Switches (Manually **Operated Electrical**) Temperature Gauge

ELECTRICAL

Wiper-Activated Headlamps Wiper Motors Wiring Harnesses (Excluding Spark Plug Wires) LIGHTING Bulbs⁺⁺ LED/HID Lamps and Headlamps⁺⁺ Sealed Beam Lamps⁺⁺ **AIR CONDITIONING** AND HEATING Accumulator Automatic Temperature Control Clutch Clutch Bearings Clutch Switch Compressor Compressor Head Compressor Seals Condenser Evaporator Field Coil Heater Blower Motor Heater Control Assembly

Heater Core Assembly Instrument Panel Registers and Air Ducts Pullev HIGH-TECH Active Park Assist Adaptive Cruise Control Adaptive or High Intensity Headlamp System (Excluding Lamps, Housing & Bulbs) Air Suspension (Selected Electronic Components) Anti-Theft Alarm (Factory Installed) Auto Lock and Auto Unlock System (Excluding Lost Key Fob and Fob) FordLink[™] System Forward Sensing System Fuel Mixer (Alternative) In-Dash Navigation System (Factory Installed) Intelligent Oil Life Monitor System Instrument Cluster (Excluding Dash Pad & Instrument Cluster Lens) Key, SecuriLock® (Excluding Lost or Damaged Microchip-Encoded Key) Keyless Entry System (Factory Installed) Message Centre Passive Anti-Theft Ignition System Power Antenna Power Door Locks and Retainer Clips Power Seat Motors

Rain-Sensing Wipers **Refrigerated Console** Reverse Camera/Sensing System Sensor (Alcohol) SOS Post-Crash Alert System Speed Control SYNC[®] and MyLincoln Touch[®] (Excludes Software Upgrades) Trailer Brake Module (Factory Installed) Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables) EMISSIONS Air Check Valve Assembly Air Control Valve Air Idle Vacuum Valve Air Supply Valve (Hose and Tube) Barometric Pressure Sensor DEF System (Excludes Catalyst) ECC Relay Assembly EGR Control Valve EGR Pressure Sensor EGR Regulator Assembly EGR Valve Adapter Electronic Throttle Control EVAP Vapour Storage Canister Idler Air Control Valve Knock Sensor Mass Air Flow/Intake Air Temp Sensor Oxygen Sensor PCV Hose Assembly PCV Valve PCV Vapour Filter **Reductant Urea System** Temperature Sensor (Engine Coolant) Vacuum Restrictor **VAF** Sensor AUDIO

Power Window Motors/Regulators Compass and Therm Readout Displays Controls (Rear Seat) Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer. Premium Sound Amplifier (Factory Installed) Rear Entertainment System (Factory Installed) SAFETY Air Bag Module Assembly

Blind Spot Information System (Electrical Only – Not Mirror or Glass Damage or Bulbs) **Collision Mitigation System** Cross Traffic Alert System **Diagnostic Module Assembly** (Air Bag) Door Ajar Warning Switch Assembly Door Handles (Factory Installed) Guides, Bezels, Brackets and Supports (Safety Belts/ Shoulder Straps) Head Restraint Retainers and Sleeves (Safety Belt) Lane Departure Warning System Lock Cylinder (Door) Lock Lever Assembly (Door) Lock Lever Assembly (Tailgate) Lock Lever Retainers. **Clips and Brackets** Module (Passive Restraint) MyKey[®] System (Does Not Cover Lost Keys) Safety Belt Buckle (Front and Rear) Safety Belt Motor Drive Assembly

Antenna, Radio (Base Assembly Audio Sound System Cables and Wiring Cellular Phone, Receiver, Handset Speaker Assembly and Antenna (Factory Installed)

Safety Belt Restraint Carrier Safety Belt Retractors Safety Belt Track Assembly Safety Warning Chime Assembly Safety Canopy Sensors (Air Bag) Shoulder Strap Track Assembly Window Handles (Factory Installed)

Wiring Assembly (Air Bag)

THE ONLY COMPONENTS NOT COVERED BY PREMIUMCARE:

MECHANICAL – Service adjustments and cleaning, software upgrades, lost key fob, lost keys, navigation map media (CD/DVD/memory cards/hard drive), batteries of all types and cables, engine belts, hose of all types, hose clamps & hose seals, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, coolant, exhaust system (includes catalytic converter), filters, fluids, lubricants, fogging of lamp assemblies, shock absorbers, spark plugs and wires, squeaks and rattles, tires, tune-ups, wheel alignment, wiper blades, wheel studs and unauthorized alterations or modifications of the vehicle of any kind. EXTERIOR - Service adjustments, glass and fixed (non-moving) body parts, bumpers, glass, mouldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), water leaks, wind noise, weatherstrips, wheels, wheel studs, wheel covers and ornaments, convertible top and bow, fabric, liners and fasteners.

1,000+ COMPONENTS COVERE

INTERIOR – Carpets, dash pad, headliner, knobs, rearview mirror (glass and housing), trim and upholstery.

⁺⁺Unless Interior/Exterior Lighting Delete Option selected

New Vehicle Plans

TIME AND DISTANCE SELECTION						
	200,000 km	150,000 km	120,000 km	100,000 km	80,000 km	60,000 km
8 years	**				**	
7 years		**			**	
6 years			**	**	**	
5 years		**	**	**	**	
4 years				**	**	
3 years						

**PremiumCARE Plus! upgrade available at these plan intervals.

Used Vehicle Plans

Lincoln Certified Pre-Owned vehicles are eligible for longer-term plans[§] starting at 6 years/200,000 km to 11 years/200,000 km.

TIME AND DISTANCE SELECTION						
Current kilometres	130,001 – 160.000	100,001 – 130.000	65,001- 100.000	0 – 160,000	0 – 80.000	0 – 65.000
9 years/	160,000	130,000	100,000	160,000	80,000	65,000
200,000 km						
9 years/ 160,000 km					⁸	
9 years/ 120,000 km					§	
8 years/ 200,000 km					§	
8 years/ 160,000 km					[§]	
8 years/ 120,000 km					S.	
7 years/ 200,000 km					∎ [§]	
7 years/ 160,000 km					∎ ^{\$}	
7 years/ 120,000 km					§	
6 years/ 200,000 km					S.	
5 years/ 100,000 km						
4 years/ 80,000 km						
4 years/ 60,000 km						
4 years/ 40,000 km						
3 years/ 80,000 km						
3 years/ 60,000 km						
3 years/ 40,000 km						
2 years/ 40,000 km						
1 year/ 20,000 km						
6 months/ 10,000 km						
3 months/ 5,000 km						

NOTE: Not all CPO (Certified Pre-Owned) plans are listed in chart above. See Dealer for details on available 10 to 11-year plans.

Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitations (whichever occurs first); time and distance travelled limitations for all New Vehicle Plans are calculated from the Warranty Start Date and zero kilometres. Coverage begins at the expiration of the Basic Coverage of the New Vehicle Limited Warranty (if applicable).

§Applies to CPO (Certified Pre-Owned) vehicles only.



The Lincoln Pledge A COLLECTIVE PROMISE TO BE THERE FOR YOU AND YOUR LINCOLN

From our trusted Service Advisors to expert Technicians to the voice on the other end of the line should you call – we'll be there for you and your Lincoln whenever, if ever you need us.



VEHICLE MAKE				MODEL		
YEAR						
DATE OF PURCHAS	E	/	/	ODOMETER	R	
TIME/ DISTANCE				PRICE \$		

This brochure is only intended to provide limited general information about Lincoln Protect as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for full plan details. Illustrations used in the brochure are for graphic representation only. See your Dealer or your Owner's Manual for complete details of the New Vehicle Limited Warranty. The Lincoln Motor Company is a registered business name of Ford Motor Company of Canada, Limited. All Lincoln Protect plans are backed by The Lincoln Motor Company.

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