



| **FORD CERTIFIED PRE-OWNED**

FORD CREDIT

One of the many benefits of buying a Ford Certified Pre-Owned vehicle is flexible financing options from Ford Credit. Ask your Ford Dealer for the details on current offers.

FORD PROTECT EXTENDED SERVICE PLAN

In addition to the Ford Certified Pre-Owned Vehicle Limited Warranty coverage you receive with your vehicle, you may also purchase additional Ford Protect Extended Service Plan coverages. By choosing a Ford Protect Extended Service Plan, you add additional coverage to your vehicle in terms of time, mileage or covered components.

GENUINE PARTS

Only Genuine Ford Motorcraft® or Ford Authorized Remanufactured Parts are used in the reconditioning process of Ford Certified Pre-Owned vehicles.

For more information, please contact:

Roadside Assistance

1-800-241-3673

Customer Relationship Center

1-800-392-3673

Ford Credit Customer Service

1-800-727-7000

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Ready.



Go.



Go Further

Only the Best Pass Our Test

Ford Certified Pre-Owned

Before you hit the road in a Ford Certified Pre-Owned vehicle, we put every car, truck, SUV and crossover to the test. Only the vehicles that pass our 172-point inspection become Ford Certified Pre-Owned (CPO) vehicles.

Why Ford CPO?

- The Ford Certified Pre-Owned Program takes the risk out of buying a previously owned vehicle. Driving a Ford CPO vehicle means driving with the knowledge and confidence that the vehicle you purchased has been thoroughly inspected and comes with a manufacturer-backed limited-warranty coverage.

- 12-month/12,000-mile Comprehensive Limited Warranty Coverage*
- 7-year/100,000-mile Powertrain Limited Warranty Coverage*
- 24-Hour Roadside Assistance
- 172 points of inspection by certified mechanics
- Vehicle History Report
- Ford cars, SUVs, crossovers and trucks (up to 350-Series) that are current or five previous model years and have fewer than 80,000 miles can qualify
- A full tank of fuel, fresh oil and filter, and new wiper blades
- Service available at any Ford or Lincoln Dealer in the 50 states and Canada

*See dealer for warranty details.



The Benefits

In addition to peace of mind, each Ford Certified Pre-Owned vehicle comes with these benefits:

- **Warranty** – In addition to 12-month/12,000-mile Comprehensive Limited Warranty coverage, every Ford Certified Pre-Owned vehicle also comes with 7-year/100,000-mile Powertrain Limited Warranty coverage (ask your dealer for warranty details).
- **Roadside Assistance** – Roadside assistance is offered for the full duration of the Limited Warranty Coverage. That's 24 hours a day, seven days a week, in case of a breakdown, blowout or bad weather. Roadside assistance includes:
 - Travel expense reimbursement of up to \$500 for up to three days of lodging, meals and rental vehicle
 - Destination expense assistance of up to \$75 to cover the emergency cost of a taxi, shuttle or rental car to reach your destination
 - Rental car reimbursement of up to \$30 per day for up to five days if the vehicle requires overnight mechanical repairs
- **172-Point Inspection** – Before any vehicle can be called a Ford Certified Pre-Owned vehicle, it must pass a stringent 172-point inspection. Factory-trained technicians recondition any component that does not meet program standards, or they replace it with only new Ford Motorcraft® or Ford Authorized Remanufactured Parts. Ask your dealer for a copy of the Vehicle Inspection Checklist.
- **Vehicle History Report** – You'll definitely know your vehicle's history when you purchase a Ford Certified Pre-Owned vehicle. As part of the 172-point inspection process, a Vehicle History Report is run to identify any vehicle that does not meet Ford Certified Pre-Owned standards. Ask your dealer for a copy of this report.



Covered Components

The following represents a partial list of components covered by the Ford Certified Pre-Owned Limited Warranty.

ENGINE

- **All Internally Lubricated Parts**
- **Cylinder Block**
- **Cylinder Heads**
- Diesel Fuel Injectors
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- **Flywheel**
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors
- Gas Injector Lines
- Harmonic Balancer and Bolt
- **Manifold (Exhaust and Bolts)**
- **Manifold (Intake and Bolts)**
- **Oil Pan**
- **Oil Pump**
- Powertrain Control Module
- Radiator
- Radiator Fan (Clutch or Motor)
- **Seals and Gaskets**
- **Thermostat**
- **Thermostat Housing**
- **Timing Chain Cover**
- **Timing Chain (Gears or Belt)**
- **Turbocharger/Supercharger Unit (Factory-Installed)**
- **Valve Covers**
- **Water Pump**

TRANSMISSION

- **All Internally Lubricated Parts**
- Release Hubs and Bearings
- **Seals and Gaskets**
- **Torque Converter**
- **Transfer Case (Including All Internal Parts)**
- **Transmission Case**
- Transmission Linkage
- Transmission Module (External)
- Transmission Mounts

REAR/FRONT-WHEEL DRIVE

- **Axle Shafts**
- **Bearings (Front and Rear)**
- **Driveshaft**
- **Front: Final Drive/Rear Axle Housing for AWD (Including All Internal Parts)**
- **Hubs, Automatic Front Locking (4WD)**
- **Locking Rings (4WD)**
- **Rear: Drive Axle/Front Axle Housing for 4x4 (Including All Internal Parts)**
- **Seals and Gaskets**
- **Universal and Constant Velocity Joints**

STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Electronic Power-Assisted Steering
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Column
- Steering Gear Housing, Manual, Power (Including All Internal Parts)
- Steering Shaft
- Underbody Linkages and Couplings

BRAKES

- Anti-Lock Brake Module and Sensor
- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- ETA Pump Hose Assembly
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

FRONT AND REAR SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- Load Leveler Suspension System
- MacPherson Struts (Front and Rear)
- Roll Stability Control™
- Spindle and Spindle Support Springs
- Stabilizer Bar
- Tie-Rods

ELECTRICAL

- Alternator
- Audiophile Sound System
- Charge and Volt Gauges
- Clock (Electric)
- Control Trac® 4WD System
- Driver's Seat Position Sensor
- Dual-Zone Electronic Automatic Temperature Control
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- High-Intensity Discharge (HID) Headlamps** Igniter and Ballast
- Ignition Coil and Lock
- Ignition Module (Electric)
- Ignition Switch
- Incandescent/Halogen Bulbs**
- Intelligent 4WD Systems
- LED Lighting or Lamp Assemblies** (Factory-Installed)
- Power Mirrors (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Power Running Boards
- Radiator Fan Relay
- Rear Window Power Sunshade
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Temperature Gauge
- Voltage Regulator
- Wiper-Activated Headlamps
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

The items in **bold** type are covered under the Ford Certified Pre-Owned Powertrain Limited Warranty.*

AIR CONDITIONING AND HEATING

- AC Accumulator
- AC Clutch
- AC Clutch Bearings
- AC Compressor
- AC Compressor Clutch Switch
- AC Compressor Head
- AC Compressor Seals
- AC Condenser
- Automatic Temperature Control
- Evaporator
- Field Coil
- Heater Blower Motor
- Heater Control Assembly
- Heater Core Assembly
- Instrument Panel Registers and Air Ducts
- Pulley

HIGH-TECH

- Active Park Assist
- Adaptive Cruise Control
- Adaptive Headlamp System (Excluding Lamp Housing and Bulbs)
- Air Suspension (Selected Electronic Components)
- Anti-Theft Alarm (Factory-Installed)
- Auto Lock and Auto Unlock System
- Blind Spot Information System (BLIS®) (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Collision Warning System
- Cross-Traffic Alert
- FordLink™ Mobile Office
- Ford Work Solutions™ Asset Security (If Equipped)
- Forward Sensing System
- Fuel Mixer (Alternative)
- In-Dash Garmin® Voice-Activated Navigation System (Factory- and Dealer-Installed)
- Instrument Cluster (Excluding Dash Pad)
- Intelligent Oil Life Monitor® Remote
- Keyless Entry System (Excluding Door Handles)
- Lane-Keeping Alert
- Message Center
- Parallel Park Assist System
- Power Antenna
- Power Door Locks and Retainer Clips (Excluding Door Handles)
- Power Seat Motors
- Power Window Motors/Regulators
- Rain-Sensing Wipers
- Rear Console Refrigeration
- Reverse Camera System
- Reverse Sensing System
- SecuriCode™ Keyless Entry Keypad
- SecuriLock® Passive Anti-Theft Engine Immobilizer System
- Sensor (Alcohol)
- SOS Post-Crash Alert System™
- Speed Control
- Stationary Elevated Ride Control
- SYNC® with MyFord Touch® (Excludes Software Upgrades)
- Trailer Brake Module
- Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables)

EMISSIONS

- Air Check Valve Assembly
- Air Control Valve
- Air Idle Vacuum Valve
- Air Supply Valve (Hose and Tube)
- Barometric Pressure Sensor
- DEF System (Excludes Catalyst)
- ECC Relay Assembly
- EGR Control Valve
- EGR Pressure Sensor
- EGR Regulator Assembly
- EGR Valve Adapter
- Electronic Throttle Control
- EVAP Vapor Storage Canister
- Idler Air Control Valve
- Knock Sensor
- Mass Airflow/Intake Air Temperature Sensor
- Oxygen Sensor
- PCV Hose Assembly
- PCV Valve
- PCV Vapor Filter
- Reductant Urea System
- Temperature Sensor (Engine Coolant)
- Vacuum Restrictor
- VAF Sensor
- Variable Camshaft Timing (VCT) Phasers

AUDIO

- Antenna, Radio (Base Assembly)
- Brackets
- Cables and Wiring
- Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory-Installed)
- Compass and Thermometer Readout Displays
- Controls (Rear Seat)
- Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory-Installed)
- Rear Entertainment System (Factory-Installed)

SAFETY

- Airbag Module Assembly
- Diagnostic Module Assembly (Airbag)
- Door Ajar Warning Switch Assembly
- Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
- Head Restraint Retainers and Sleeves (Safety Belt)
- Lock Cylinder (Door)
- Lock Lever Assembly (Door)
- Lock Lever Assembly (Tailgate)
- Lock Lever Retainers, Clips and Brackets
- Passive Restraint Module
- Safety Belt Buckle (Front and Rear)
- Safety Belt Motor Drive Assembly
- Safety Belt Restraint Carrier
- Safety Belt Retractors
- Safety Belt Track Assembly
- Safety Belt Warning Chime Assembly
- Safety Canopy® System
- SecuriLock Microchip-Encoded Key
- Sensors (Airbag)
- Shoulder Strap Track Assembly
- Wiring Assembly (Airbag)

*Coverage based on a \$100 deductible. See dealer for details.

**Interior/Exterior Lighting. Coverage included only if Lighting Option is purchased.



Warranty Coverage

Excellence and Value Combined

Ford Certified Pre-Owned Comprehensive Limited Warranty coverage, combined with the original Ford New-Vehicle Bumper-to-Bumper Limited Warranty (if applicable), provides owners with long-lasting peace of mind for their Pre-Owned vehicle.

Ford Certified Pre-Owned Comprehensive Limited Warranty coverage is provided for 12 months or 12,000 miles (whichever comes first) from the expiration of the Ford New-Vehicle Bumper-to-Bumper Limited Warranty or the date of your Certified Pre-Owned Vehicle Purchase, whichever comes later. The Ford Certified Pre-Owned Powertrain Limited Warranty provides coverage for seven years from the original Ford New-Vehicle Limited Warranty start date or a total of 100,000 miles on the odometer, whichever comes first. Each Ford CPO vehicle has a standard deductible of only \$100 for the Comprehensive and Powertrain Limited Warranty, so should repairs be necessary, your cost will be minimal. Please see your dealer for warranty coverage details or refer to your plan provisions.

This brochure is intended to provide general information about Ford Certified Pre-Owned Comprehensive Limited Warranty Coverage. Please see your dealer for details or refer to your plan provisions. Valid only in the 50 states and Canada. Ford Certified Pre-Owned Comprehensive Limited Warranty Coverage is in addition to any remaining Ford New-Vehicle Bumper-to-Bumper Limited Warranty Coverage. Repairs needed to any engine, transmission and final drive components caused by or resulting from a defect in a non-Ford component, such as an aftermarket-installed turbocharger, are not covered. In some cases, the use of Ford Authorized Remanufactured Parts is required after the expiration of the original Ford New-Vehicle Bumper-to-Bumper Limited Warranty Coverage and the Ford Certified Pre-Owned Comprehensive Limited Warranty Coverage. See your dealer for complete details on the original Ford New-Vehicle Bumper-to-Bumper Limited Warranty. Illustrations used in this brochure are for graphic representation only. Ford Motor Company reserves the right to change program policy without incurring obligations.

Ford Credit

With Ford Credit you'll find it all – low APRs, flexible terms, special programs and a wide range of financing options for Certified Pre-Owned vehicles. We also offer a number of online tools that make managing your account as convenient as possible.

These include:

- **Account Manager** – Pay your bill, track your payoff progress, change your due date and much more
- **Mobile Account Manager** – Access your account on the go with your smartphone*
- **Exceptional Customer Support** – Contact us with your questions anytime online at fordcredit.com

To learn more about your financing options, visit fordcredit.com or contact your Ford Dealer.

*Message and data rates may apply.

