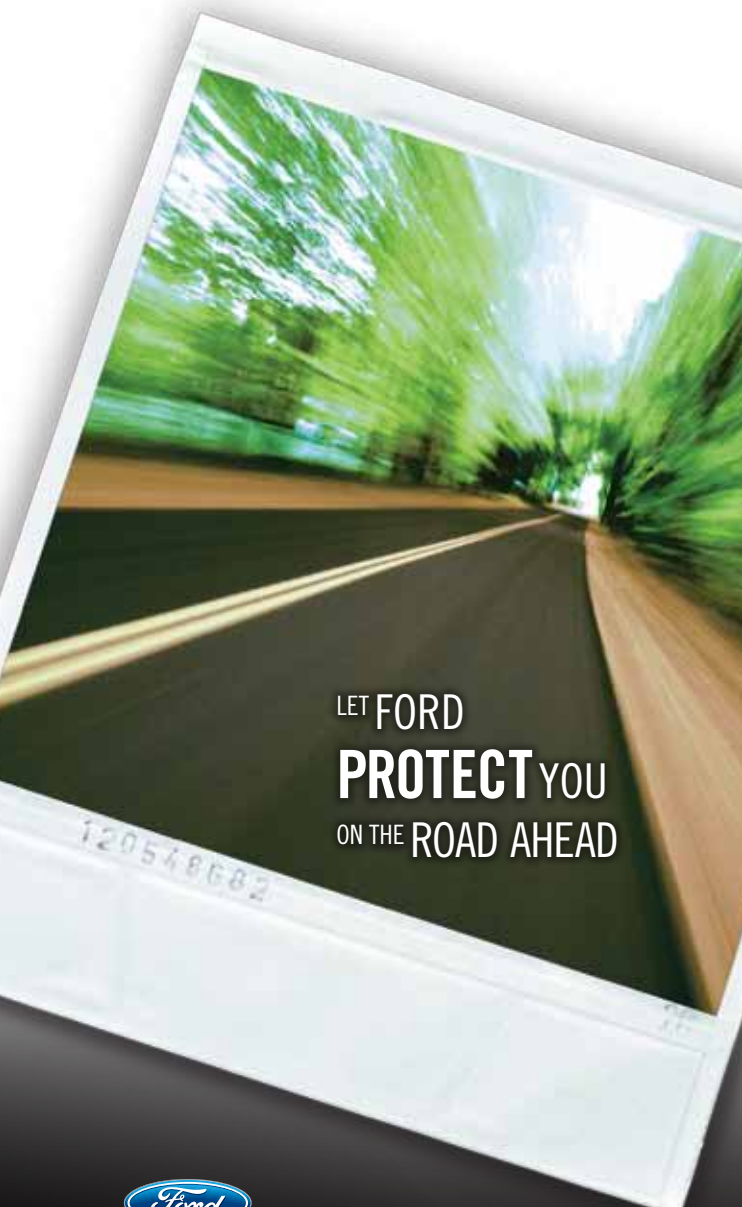


PREMIUM
EXTRA
BASE
POWERTRAIN **CARE**



LET FORD
PROTECT YOU
ON THE ROAD AHEAD



Extended Service Plan

PREMIUM EXTRA BASE CARE POWERTRAIN

TRAVELLING WELL WITH FORD ESP

When you decide to purchase or lease your vehicle, you want the peace of mind that your purchase is protected for the road ahead. Having a Ford Extended Service Plan (ESP) helps to protect you against unexpected repair bills, thanks to the additional coverage of many vehicle components.

CONFIDENCE FOR THE ROAD AHEAD

- Whether you choose to travel well with PremiumCARE or the basic protection of PowertrainCARE, we offer a Ford ESP to suit your needs! You choose the time and distance coverage that's best for you.
- Ford ESP protects you against the cost of unexpected repair bills after your Basic Coverage under the New Vehicle Limited Warranty expires by covering many vehicle components.

ROADSIDE ASSISTANCE

Ford ESP Roadside Assistance offers you extended time and distance terms that extend beyond the complementary Warranty Roadside Coverage.

Ford ESP Roadside Assistance covers the following services:

- Towing
- Flat Tire Change
- Trip Planning
- Emergency Travel Expense Reimbursement
- Battery Boosting (excluding electric batteries)
- Winch Out
- Lockout Assistance
- Fuel Delivery

FIRST-DAY RENTAL VEHICLE BENEFITS

Provides coverage for up to 10 days of rental vehicle reimbursement on a repair covered under the Basic Coverage of the New Vehicle Limited Warranty or your Ford ESP. You will be reimbursed up to a maximum of \$30/day (\$45/day for Lincoln vehicles) for up to 10 days! See your Dealer for full Rental Vehicle Benefit details.

OPTIONAL RENTAL PLUS! VEHICLE REIMBURSEMENT*

Optional first-day rental coverage is available up to \$75/day for up to 10 days for a repair covered by the Basic Coverage under the New Vehicle Limited Warranty or your Ford ESP.

DEDUCTIBLE OPTIONS

These plans have a \$100 standard deductible. \$0*, \$50, \$200, and "Disappearing" deductible options are available.

COMPLEMENT YOUR PREMIUMCARE WITH FMPP

By combining PremiumCARE with FMPP, you will benefit from Ford's Ultimate Coverage with over 1,000 components covered, along with labour and maintenance, as outlined in your Owner's Guide. You can rest easy knowing that this combination of plans is the most popular choice, with over a third of Ford ESP customers choosing PremiumCARE with FMPP! Ask your Dealer for details.

POWERTRAIN CARE

29 COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE

ENGINE

- All Internal Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Flywheel
- Manifold (Exhaust and Intake)
- Manifold and Bolts
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory Installed)
- Valve Covers
- Variable Camshaft Timing (VCT) Phasers
- Water Pump

TRANSMISSION

- All Internal Parts
- Dual Clutch (Power Shift Only)
- Seals and Gaskets
- Torque Converter
- Transfer Case (including All Internal Parts)
- Transmission Case

REAR-WHEEL-DRIVE AXLE

- Axle Shafts
- Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Seals and Gaskets
- Universal and Constant Velocity Joints

FRONT-WHEEL-DRIVE AXLE

- Axles, Seals and Gaskets
- Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Hubs, Automatic Front Locking (Four-Wheel Drive)
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

BASE CARE

84 COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE and components covered by PowertrainCARE plus.

ENGINE

- Diesel Injector Pump
- Harmonic Balancer and Bolt
- Metal Fuel Lines

STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Underbody Steering Linkages and Couplings

BRAKES

- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- Metal Lines and Fittings
- Master Cylinder
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

FRONT SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- MacPherson Struts
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods

ELECTRICAL

- Alternator
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated, Electrical)
- Voltage Regulator
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

AIR CONDITIONING

- Clutch
- Clutch Bearings
- Compressor
- Clutch Switch
- Compressor Head
- Compressor Seals
- Condenser
- Evaporator
- Field Coil
- Pulley

EXTRA CARE

113 COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE and components covered by PowertrainCARE and BaseCARE plus.

ENGINE

- Diesel Lift Pump
- Engine Mounts
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas And Diesel Fuel Injectors and Metal Fuel Lines
- Radiator and Fan (Clutch or Motor)

TRANSMISSION

- Transmission Module (External)
- Transmission Mounts

BRAKES

- ABS Hydraulic Control Unit
- Anti-Lock Brake Module and Sensors

AIR CONDITIONING AND HEATING

- Accumulator
- Automatic Temperature Control
- Heater Blower Motor
- Heater Core Assembly

HIGH-TECH

- Cruise Control
- Air Suspension (Selected Electronic Components)
- Instrument Cluster (Excluding Dash Pad & Instrument Cluster Lens)
- Keyless Entry System, Factory Installed (Excluding Door Handles)
- Power Antenna
- Power Door Locks and Retainer Clips (Excluding Door Handles)
- Power Seat Motors
- Power Window Motors/Regulators
- Speed Control

PREMIUM CARE

1000+ COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE and components covered by PowertrainCARE, BaseCARE and ExtraCARE plus.

ENGINE

- Ignition Coil and Ignition Module (Electric)
- PCM Module
- Powertrain Control, Sensors and Actuator

TRANSMISSION

- Transmission Linkage
- Release Hubs & Bearings

STEERING

- Electronic Power Assisted Steering
- Steering Column
- Steering Shaft

FRONT AND REAR SUSPENSION

- Auto-Levelling Suspension System (Factory Installed)
- McPherson Struts
- Roll Stability Control
- Springs

ELECTRICAL

- AWD/4WD System
- Charge and Volt Gauges
- Clock (Electric)
- Driver's Seat Position Sensor
- Ignition Lock & Switch
- Intelligent 4WD Systems
- Power Mirrors (Not Glass Damage or Breakage)
- Power Running Boards
- Rear Window Power Sunshade
- Temperature Gauge
- Wiper-Activated Headlamps

AIR CONDITIONING AND HEATING

- Heat Control Assembly
- Instrument Panel Registers and Air Ducts

REAR-WHEEL-DRIVE AXLE

- Bearings (Front & Rear)

FRONT-WHEEL-DRIVE AXLE

- Bearings (Front & Rear)

HIGH-TECH

- Active Park Assist
- Adaptive or High Intensity Headlamp System (Excluding Lamps, Housing & Bulbs)

- Adaptive Cruise Control
- Anti-Theft Alarm (Factory Installed)
- Auto Lock and Auto Unlock System (Excluding Lost Key Fob and Fob)
- Ford Link™ System
- Forward Sensing System
- Fuel Mixer (Alternative)
- In-Dash Navigation System (Factory Installed)
- Intelligent Oil Life Monitor System
- Message Centre
- Passive Anti-Theft Ignition System
- Rain-Sensing Wipers
- Refrigerated Console
- Reverse Camera/Sensing System
- Sensor (Alcohol)
- SOS Post-Crash Alert System
- SYNC®, MyFord Touch® and MyLincoln Touch® (Excludes Software Upgrades)
- Trailer Brake Module (Factory Installed)
- Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables)

EMISSIONS

- Air Control Valve, Air Idle Vacuum Valve, Air Supply Valve (Hose and Tube) and Air Check Valve Assembly
- Barometric Pressure Sensor
- DEF System (Excludes Catalyst)
- ECC Relay Assembly
- EGR Control Valve, Pressure Sensor, Regulator Assembly and Valve Adapter
- Electronic Throttle Control
- EVAP Vapour Storage Canister
- Idler Air Control Valve
- Knock Sensor
- Mass Air Flow/Intake Air Temp Sensor
- Oxygen Sensor
- PCV Hose Assembly, Valve and Vapour Filter
- Reductant Urea System
- Temperature Sensor (Engine Coolant)
- Vacuum Restrictor
- VAF Sensor

AUDIO

- Antenna, Radio (Base Assembly)
- Audio Sound System
- Cables and Wiring
- Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory Installed)
- Compass and Therm Readout Displays
- Controls (Rear Seat)
- Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory Installed)
- Rear Entertainment System (Factory Installed)

SAFETY

- Air Bag Module Assembly
- Blind Spot Information System (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Collision Mitigation System
- Cross Traffic Alert System
- Diagnostic Module Assembly (Air Bag)
- Door Ajar Warning Switch Assembly
- Door Handles (Factory Installed)
- Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
- Head Restraint Retainers and Sleeves (Safety Belt)
- Key, Securilock® (Excluding Lost or Damaged Microchip-Encoded Key)
- Lane Departure Warning System
- Lock Cylinder (Door)
- Lock Lever Assembly (Door and Tailgate)
- Lock Lever Retainers, Clips and Brackets
- Module (Passive Restraint)
- MyKey® System (Does Not Cover Lost Keys)
- Safety Belt Buckle (Front and Rear), Motor Drive Assembly, Restraint Carrier, Retractors, Track Assembly, Warning Chime Assembly and Inflatable.
- Safety Canopy
- Sensors (Air Bag)
- Shoulder Strap Track Assembly
- Window Handles (Factory Installed)
- Wiring Assembly (Air Bag)

These Are The Only Components Not Covered By PremiumCARE:

MECHANICAL – Service adjustments and cleaning, software upgrades, batteries of all types and cables, electric batteries in all-electric vehicles, engine belts, hoses of all types, clamps & hose seals, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, coolant, exhaust system (includes catalytic converter), filters, fluids, lubricants, lights (bulbs, sealed beam, lenses, LED & HID lamps and headlamps, fogging of lamp assemblies), shock absorbers, spark plugs and wires, squeaks and rattles, tires, tune-ups, wheel balancing, wheel alignment, wiper blades, wheel studs and compressed natural gas/liquid propane fuel system conversion components.

EXTERIOR – Service adjustments, glass and fixed (non-moving) body parts, bumpers, glass, mouldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), water leaks, wind noise, weatherstrips, wheels, wheel studs, wheel covers and ornaments, convertible top and bow, fabric, liners and fasteners.

INTERIOR – Carpets, dash pad, headliner, knobs, rearview mirror (glass and housing), trim and upholstery.

FOR NEW PLANS

- Coverage begins at the time of plan purchase and ends at the selected time or distance travelled limitation (whichever occurs first); time and distance travelled limitations are calculated from zero kilometres and the warranty start date (whichever occurs first).

NEW VEHICLE PLANS

TIME AND DISTANCE SELECTION

	60,000 km	80,000 km	100,000 km	120,000 km	150,000 km	160,000 km	200,000 km
3 years		✓†	✓†	✓	✓		
4 years		✓†	✓†	✓	✓		
5 years	✓†	✓†	✓†	✓	✓	✓††	✓
6 years	✓	✓	✓	✓	✓		✓
7 years	✓	✓	✓	✓	✓		✓
8 years	✓	✓	✓	✓	✓		✓

FOR USED PLANS

- Certified Pre-Owned (CPO) vehicles are eligible for longer term plans[§] starting at 5 years/100,000 km to 8 year/200,000 km.
- Coverage begins at the time of plan purchase and ends at the time selected or distance travelled limitation (whichever occurs first).
- For Ford, Lincoln, or Mercury vehicles with remaining Basic Coverage under the New Vehicle Limited Warranty, coverage begins at the expiration of the Basic Coverage of the New Vehicle Limited Warranty.

USED VEHICLE PLANS

TIME AND DISTANCE SELECTION

Current kilometres	0 - 160,000	0 - 65,000	0 - 80,000	65,001 - 100,000	80,001 - 100,000	80,001 - 120,000	100,001 - 130,000	130,001 - 160,000
3 mnths/ 5,000 km	✓**							
6 mnths/ 10,000 km	✓**							
1 year/ 20,000 km		✓		✓			✓	✓
2 yrs/ 40,000 km		✓		✓			✓	
3 yrs/ 40,000 km		✓		✓			✓	
3 yrs/ 60,000 km		✓		✓			✓	
3 yrs/ 80,000 km		✓		✓				
4 yrs/ 40,000 km		✓		✓			✓▼	
4 yrs/ 60,000 km		✓		✓				
4 yrs/ 80,000 km		✓		✓				
5 yrs/ 100,000 km		✓	✓\$	✓	✓\$			
6 yrs/ 160,000			✓\$			✓\$		
7 yrs/ 160,000			✓\$			✓\$		
7 yrs/ 200,000			✓\$			✓\$		
8 yrs/ 200,000			✓\$			✓\$		

† Applies to PremiumCARE, ExtraCARE, BaseCARE plans only. †† Applies to PowertrainCARE only. ** Applies to PremiumCARE plan only.

§ Applies to CPO (Certified Pre-Owned) vehicles only, PremiumCARE plan only. ▼ Applies to PowertrainCARE, BaseCARE and ExtraCARE plans only.



Extended Service Plan



Service at all Ford and Lincoln Dealers in Canada and the U.S.



100% Backed by Ford Motor Company of Canada, Limited



Limit Out-of-Pocket Expenses

On covered repairs, you pay only the applicable deductible



Genuine Ford Parts and Service

Repairs are made with Ford approved parts by Ford factory-trained Technicians



24-Hour Roadside Assistance

For 24-hour roadside assistance, call 1-800-665-2006



First-Day Rental Vehicle Benefits

Provides coverage for up to 10 days of rental reimbursement for a covered repair



Coverage is Transferable

Ford ESP is transferable and may increase the resale value if you sell your vehicle



Easy Financing

May be included in your finance contract in most cases



Peace of Mind Protection

A smart way to help protect your investment for only pennies per day

This brochure is intended to provide general information about Ford ESP as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for details. Illustrations used in the brochure are for graphic representation only. See your Dealer or your Owner's Guide for complete details of the New Vehicle Limited Warranty.

VEHICLE MAKE _____ MODEL _____ DATE OF PURCHASE _____
 YEAR _____ NEW PRE-OWNED _____ / _____ / _____

PLAN TYPE PREMIUMCARE EXTRACARE BASECARE POWERTRAINCARE

TIME/DISTANCE _____ PRICE \$ _____ ODOMETER _____

