

FORD PROTECT

Ford Maintenance Protection Plan

EXTENDED SERVICE PLAN



Go Further

Ford Maintenance Protection Plan

Life is complicated; taking care of your vehicle should be simple.

Regular maintenance helps ensure your vehicle's performance. Whether you purchase or lease, you want the peace of mind that you are ready to meet the challenges of the road ahead.

FORD DESIGNED • FORD BUILT • FORD PROTECTED



Covers **all required scheduled maintenance** as outlined in your vehicle's Owner's Manual



Includes **coverage for 8 common wear items** when required due to normal wear or defect



\$0 deductible

FMPP for Diesel, Cab & Chassis, Electric and Lease Vehicles

Ask your Dealer for details on these unique time/distance and service options.

WHY FORD PROTECT?



Convenience

- Service at all Ford and Lincoln Dealers across Canada and the U.S.



Confidence

- Expert service by Ford-trained Technicians using Ford-approved parts for superior fit, finish and performance
- The only plans 100% backed by Ford Motor Company of Canada, Limited



Value

- Coverage is transferrable* and may increase the resale or lease-end value of your vehicle
- Pre-paid maintenance shields you from rising costs of service
- Flexible payment options – plan costs may be included in your finance contract

A smart way to help protect your investment for only pennies per day!

*Transfer fee may apply.



SIMPLIFIED SERVICE FOR YOUR BUSY LIFE

The Ford Maintenance Protection Plan makes it easy to follow Ford's recommended maintenance schedule. What does the Ford Maintenance Protection Plan cover?

Scheduled Maintenance

Covers all required scheduled maintenance, as outlined in your vehicle's Owner's Manual*, up to the maximum visits specified in your plan.

- Change engine oil and replace oil filter**
- Inspect and rotate tires
- Inspect brake pads/shoes/rotors/drums, brake lines and parking brake system
- Inspect wheel ends for end play and noise
- Inspect and lubricate steering linkage, ball joints, suspension and, if equipped, halfshafts, driveshafts and u-joints
- Change transmission fluid
- Replace fuel filter
- Replace engine air filter
- Change engine coolant
- Replace PCV valve
- If equipped, change transfer case fluid
- If equipped, inspect and lubricate 4x4 front axle shaft u-joints
- If equipped, lubricate 4x4 front hub needle bearings
- If equipped, lubricate 4x2 front wheel bearings, replace grease seals and adjust bearings
- If equipped, fill diesel exhaust fluid

8 Wear Items

Coverage of the following wear items when required due to normal wear or defect†:

- Brake pads and linings
- Brake rotors
- Shock absorbers
- Spark plugs
- Wiper blades
- Engine belts, coolant hoses/clamps/hose seals
- Light bulbs (excludes LED/HID lamps and headlamps, unless PC Plus! is purchased)
- Clutch disc (manual transmission only)



Multi-Point Inspection

At each service visit, our trained Technicians will perform the following services*:

Check fluid levels and fill:

- Transmission (if equipped with a dipstick)
- Brake reservoir
- Power steering
- Coolant recovery reservoir
- Window washer
- Diesel exhaust fluid (if necessary)

Check following systems/components:

- Operation of horn, interior lights, exterior lamps, turn signals, and hazard and brake lights
- Windshield washer spray, wiper operation and wiper blades
- Windshield for cracks, chips and pitting
- Radiator, heater and air conditioning lines for leaks and damage
- Engine air filter
- Oil and fluid leaks
- Exhaust system (leaks, damage, loose parts)
- Steering and steering linkages
- Shocks/struts and other suspension components for leaks and/or damage
- Accessory drive belt(s)
- Clutch operation (if equipped)
- Tires for wear and proper air pressure

*See Owner's Guide for complete details.

**Must purchase Synthetic Oil Option in order to receive reimbursement for synthetic oil replacement.

†A maximum of one set of brake pads and linings and one set of brake rotors can be replaced every 60,000 kilometres. A maximum of two sets of wiper blades can be replaced every year.

Upgrades

Options to Customize Your FMPP Coverage



Optional First-Day Rental Vehicle Benefits

- Rental vehicle reimbursement of \$30/day (maximum) for up to 2 days on a covered repair



Synthetic Oil Upgrade

- Purchase the Synthetic Oil Option for coverage of synthetic oil replacement

Plans Made for You

Choose time, distance and maintenance interval options that best reflect your ownership plan and driving habits.

Chart lists the maximum number of covered service visits for each plan period and maintenance interval.

AVAILABLE PLANS		CARS, TRUCKS & DIESEL ENGINE VEHICLES Maintenance Intervals		
Time and Distance Selection		6 months/ 8,000 km	6 months/ 12,000 km	12 months/ 16,000 km
8 years	200,000 km	25	18	12
	150,000 km	19	16	9
7 years	200,000 km	25	16	12
	150,000 km	18	14	9
	100,000 km	14	14	7
6 years	200,000 km	25	16	12
	120,000 km	15	12	7
	100,000 km	12	12	6
5 years	150,000 km	18	12	9
	100,000 km	12	10	6
	80,000 km	10	10	5
4 years	120,000 km	15	10	7
	100,000 km	12	8	6
	80,000 km	10	8	5
	60,000 km	8	8	4
3 years	75,000 km	9	6	4
	60,000 km	7	6	3
2 years	50,000 km	6	4	3
	40,000 km	5	4	2

Should you exceed the maximum number of service visits prior to the plan expiry, you can still enjoy peace of mind coverage for the 8 wear items during your plan coverage period.

Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations are calculated from the warranty start date and zero kilometres.

The maintenance services covered by an FMPP are based on the scheduled maintenance services listed in your Owner's Manual. The 6 month/8,000 kilometre maintenance interval is serviced according to Special Operating Conditions as outlined in your Owner's Manual. Commercial FMPPs include a fixed service maintenance interval of 6 months/8,000 kilometres. All other maintenance intervals are serviced according to Normal Operating Conditions as outlined in your Owner's Manual.

There is a maximum number of covered maintenance services visits allowed based on the time and distance interval of the selected Plan. Depending on the time or distance maintenance intervals actually followed, the number of service visits received may not necessarily reflect the maximum number of service visits available. While maintenance services can be completed at any time during the plan coverage, Ford recommends that the scheduled maintenance, as outlined in your vehicle's Owner's Manual, be followed. Replacement of synthetic oil is not covered by an FMPP unless that option is purchased.

THE ULTIMATE OWNERSHIP EXPERIENCE

PremiumCARE + FMPP

Complement your FMPP with PremiumCARE for the ease of pre-paid vehicle maintenance with peace of mind protection against unexpected repairs.



VEHICLE MAKE _____ MODEL _____

YEAR _____

NEW

DATE OF PURCHASE ____ / ____ / ____ ODOMETER _____

TIME/DISTANCE _____ PRICE \$ _____

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This brochure is only intended to provide limited general information about Ford Protect as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for full plan details. Illustrations used in the brochure are for graphic representation only. See your Ford Dealer or your Owner's Manual for complete details regarding required scheduled maintenance.



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